



# Signposting to financial advice

January 2024



# Benefits entitlement

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- [Benefits calculators - GOV.UK \(www.gov.uk\)](http://www.gov.uk)
- [Turn2us Benefits Calculator](#)
- Can give an indication of what you may be entitled to



# Citizen's Advice

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- Can provide advice by email, phone or in person
- BCP [Home - Citizens Advice Bournemouth  
Christchurch & Poole \(citizensadvicebcp.org.uk\)](http://citizensadvicebcp.org.uk)
- East Dorset/Purbecks [Citizens Advice in East  
Dorset and Purbeck \(edpcitizensadvice.org.uk\)](http://edpcitizensadvice.org.uk)
- Central Dorset [Citizens Advice Central Dorset –  
Citizens Advice Central Dorset covering  
Dorchester, North Dorset, Sherborne, W  
& Portland \(centraldorsetca.org.uk\)](http://centraldorsetca.org.uk)



# Diverse abilities

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- [www.diverseabilities.org.uk/advice](http://www.diverseabilities.org.uk/advice)
- Can provide advice and support with form filling for benefit applications
- Can support with benefits appeals and support at tribunal
- To book an appointment or for further information, email [advice@diverseabilities.org.uk](mailto:advice@diverseabilities.org.uk) or call 0300 330 5514
- available on weekdays between 9am-5pm
- Ask for a fee of £37 – may be negotiable



# Faithworks

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- [Faithworks CMA provide free debt advice and budget support \(faith-works.org.uk\)](http://faith-works.org.uk)
- Faithworks CMA (Community Money Advice) operate two services:
  - Budgeting Support –help to manage finances with the aim of not going into debt.
  - Debt Advice – a service for those who are struggling to pay their debts.
- You must be able to regularly attend a Food Bank+ where teams are located in; Christchurch, Boscombe, Winton, Bournemouth, Poole, Wimborne and Blandford.



# Shelter

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- [Get help from Shelter - Shelter England](#) 0808 8004444
  - Emergency helpline, online chat and online housing advice
  - Get support if you are homeless, have nowhere to stay tonight, at risk of losing your home in the next 2 months, or are at risk of abuse or harm in your home
- [Shelter services in Bournemouth - Shelter England](#) 0344 515 1777 . Can support all Dorset residents
- Legal team can help you if you are eligible for Legal Aid, for example, if you need to go to court about a housing problem or to challenge a council's homelessness decision



# Money helper

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- [Free and impartial help with money, backed by the government | MoneyHelper](#)
- Provide information and advice about benefits, budgeting, debt, homes, work, pensions and savings
- Online live chat available



# Age UK

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- [Money and legal advice for seniors | Age UK](#)
- For over 50s
- Advice on website
- Helpline: 0800 678 1602 8am-7pm 365 days a year





# Money Saving

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- [Food Banks and Affordable Food Projects in Dorset \(helpandkindness.co.uk\)](http://helpandkindness.co.uk)
- [Energy saving tips | Money Saving Expert](#)
- [Government grants for home & energy \(including boilers and insulation\) - MSE \(moneysavingexpert.com\)](http://moneysavingexpert.com)
- [Top money saving tips: best ways to save money \(moneysavingexpert.com\)](http://moneysavingexpert.com)

