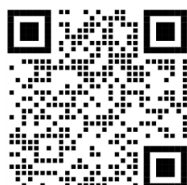




Getting to your Appointment

Most people arrange their own transport to and from appointments using friends, family, carers, public transport, or other local travel options. We understand that travelling to healthcare appointments can sometimes be difficult. NHS-funded Patient Transport Services are available for patients who need medical support to travel safely. This helps ensure the service is available for those who need it most. Before requesting NHS-funded transport, please consider if a friend, family or options below to help.



For more information about NHS Patient Transport Services,
visit: <https://nhsdorset.nhs.uk/health/nepts/>

Other Travel Options:

- **Public transport (bus, train or coach)**- For routes, connections and timetables, contact Traveline on 0871 200 2233 or visit: Traveline South West www.travelinesw.com & Dorset Council Public Transport Information www.dorsetcouncil.gov.uk/travel/public-transport/public-transport
- **Community Transport and Volunteer Car Schemes**
- **Car Share Dorset**
- **Taxis and Wheelchair Accessible Vehicles (WAVs)**
- **AbleCabs** provide wheelchair-accessible transport across Dorset. Telephone: 01305 334455

Help with Travel Costs

You may be able to get help with travel costs if you receive benefits and other financial support. For more information, call the NHS Help with Health Costs helpline on 0300 330 1343 and ask for the leaflet "Help with Health Costs", or visit: www.nhs.uk/nhs-services/help-with-health-costs/

Am I Eligible for NHS-Funded Patient Transport?

You may be eligible for NHS-funded transport if you meet one or more of the following criteria:

- ❖ You have severely limited mobility and are unable to stand or walk more than a few steps without assistance.
- ❖ You need support from a qualified Patient Transport Crew during the journey, for example, if you need to travel on a stretcher.
- ❖ You are being transferred between NHS facilities and require medical assistance during the journey.
- ❖ You require continuous oxygen, other medical gases, or intravenous support during transport.
- ❖ You have a diagnosed disability and, because of your medical condition, are genuinely unable to travel by private or public transport.

Please note that eligibility is assessed on medical need rather than financial circumstances or the availability of alternative transport.

