

### Volunteer support service

Currently the level of clinical input and support the pain service is able to offer to patients is reducing as the Pain Team clinicians are supporting frontline staff during the pandemic. As we are unable to offer regular and set appointments at the moment, we are keen to put in place other ways of supporting our patients. We are therefore developing a support service, manned by our Volunteers.

This will offer:

- A HELPLINE number which you can ring for a listening ear from people who truly understand
- An email from our Volunteers with resource information

If you feel this would be useful for you please ring us on 01305 363019 and we will be able to give you the details / set this up for you.

Our volunteers are a group of both patients and ex patients, who because they live with chronic pain, can offer you support in a variety of ways. However they are not clinicians and therefore are unable to give clinical advice.